



**Derbyshire
Information Advice &
Support Service for SEND**

Providing impartial advice for special educational needs and disability

Formerly Parent Partnership



*Free, confidential, impartial
information, advice and support
for parents, carers, children
and young people up to age
25 about special educational
needs, disability and exclusion
from school*

Independent Support

DIASS can support you through the Education Health Care (EHC) plan needs assessment.

There is help for:

- Families and carers from the point they request an EHC needs assessment
- Families and carers of children and young people moving from a statement of special educational needs to an EHC plan
- Young people with a Learning Disability Assessment, who are requesting an EHC plan

You can also get time limited support from Umbrella (a Derby based voluntary organisation). Umbrella support families and carers in the city and the county.

Contact them by:

Telephone: **01332 785658**

Email: Independent.support@umbrella.uk.net



@UmbrellaDerby

Contact us

If you live in Derbyshire you can contact our **Advice Line** Monday to Friday 9.30–3.00. You can leave a message outside these times and we will call or email you back as soon as possible.

Parent/Carer number:

01629 533668

Office reception: **01629 533660**

Email: ias.service@derbyshire.gov.uk

Child/Young Person number:

01629 532029

Email: childrens.rights@derbyshire.gov.uk

**Please get in touch if you
require information in other
languages or formats**

www.derbyshireiass.co.uk

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Do you need our help?

Parents/Carers

- Are you finding it hard to get your voice heard?
- Do you need someone impartial to talk to about the support your child or young person receives?
- Do you need information about education, health or social care systems in relation to Special Educational Needs provision?
- Do you need support in discussions with your child's school or the Local Authority?
- Has your child or young person been excluded or is at risk of exclusion from school?

Children/Young People

- Do you need some more information to help you make decisions and choices?
- Do you need someone to talk to about the difficulties you are experiencing?

"My worker explained about the new Education Health and Care plans and how they are different from statements. She helped me to make the right decision for my child."

"They were there when I was really struggling and helped me through really hard times. They helped me understand my rights."

We help with

- The law on SEN and disability, health and social care
- Personal Budgets
- Education Health Care Plans
- The Local Offer (what is available in Derbyshire)
- Transition post 16
- Preparing for adulthood
- Resolving disagreements
- Exclusion from school
- Face-to-face support and advice
- Support in meetings
- Signposting to other organisations